

CONTENTS

2	Editorial Policy
3	Corporate Vision
4	Top Message Inspiring People through Cars Sustainable with the Earth and Society
8	Feature Story Mazda's "Direction of Future Frameworks" and Technologies that Enhance the Value of the Automobile —A compass bearing on sustainable growth and a technology strategy for making car ownership a joyful and life-enriching experience—
14	FY March 2018 Highlights / Financial Information
15	Major Product Lineup / Top 10 Markets in Global Sales for FY March 2018
16	Corporate Profile / Global Network
17	Mazda CSR
18	CSR Management
27	Stakeholder Engagement
29	Customer Satisfaction
30	Providing the Mazda Brand Experience to Customers
37	Quality
38	Commitment to Quality
44	Safety
45	Safety Initiatives
54	Environment
55	Basic Approach on Environmental Protection
57	Mazda Green Plan 2020 Mid-term Environmental Plan
61	Environmental Management
65	Efforts Regarding Product and Technology Development
73	Efforts Regarding Manufacturing and Logistics
80	Collection and Recycling of End-of-Life Vehicles (ELVs) and Used Parts
82	Biodiversity Conservation
83	Environmental communication
85	Mazda's Corporate Activities and Impact on the Environment
87	Respect for People
88	Initiatives with Employees
100	Human Rights
103	Social Contributions
104	Social Contributions
108	Management
109	Management
120	Implementing CSR in the Supply Chain
123	With Shareholders and Investors
124	Innovation
134	Major External Evaluations/Awards for FY March 2018
135	History of Mazda
137	Third-Party Opinion
138	Third-Party Verification
139	Third-Party Assurance
140	Table of Comparisons with Guidelines

Disclaimer: This report includes future projections for Mazda Motor Corporation and its Group companies' performance based on plans, forecasts, management plans, and strategies at the time of publication, in addition to actual past and present facts. Such forward-looking statements are predictions based on information or assumptions available at the time of edit, and may differ from future operational results due to changes in circumstances.

Highlights of the Mazda Sustainability Report 2018

Top Message:

- Akira Marumoto, Representative Director, President and CEO of Mazda, discusses his views on CSR and the progress of initiatives to improve Mazda's brand value.
- Details specific measures that will help achieve Mazda's new long-term vision for technology development "Sustainable Zoom-Zoom 2030."

Special Feature:

- An interview with Kiyoshi Fujiwara, Mazda's Representative Director and Executive Vice President, regarding the "Direction of Future Frameworks," which sets a compass bearing for fundamental initiatives aimed at sustainable growth, and Mazda's "Electrification and Connectivity Strategies" for cars that invigorate the mind and body.

Editorial Policy

- This report presents Mazda's CSR initiatives in the six areas—Customer Satisfaction, Quality, Safety, Environment, Respect for People, and Social Contributions—primarily regarding the targets and results of these initiatives.
- Aiming to satisfy the needs of readers, Mazda studied the editorial policy and content of this report in reference to the third party opinion and stakeholders' ideas and views obtained through the questionnaire survey and engagements with stakeholders.

Report Coverage

Organizations Covered: The entire Mazda Group, including Mazda Motor Corporation and its Group companies, is covered in this report. (Where the reporting item is not applicable to the entire Mazda Group, the organizations covered are specified.)

Period Covered: The report primarily covers the period from April 2017 through March 2018, although some activities after April 2018 are included.

Scope of the Report: Social, environmental, and economic data are included in this report.
* For more details about economic data, see Mazda's website Investor Relations & Annual Report.

Referenced Guidelines

Sustainability Reporting Standards of Global Reporting Initiative (GRI)
Ministry of the Environment's Environmental Reporting Guidelines (2012 Edition)
Ministry of the Environment's Environmental Accounting Guidelines (2005 Edition)
ISO26000

Date of Publication (In-depth version)

Japanese version: October 2018 (The previous report was published in September 2017; the next report will be published in the summer of 2019).

* The 2018 digest version (PDF / Booklet) was published in November 2018.

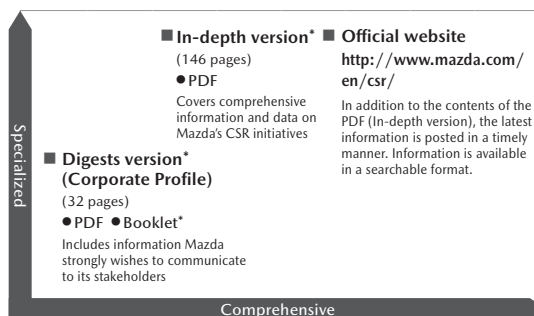
English version: November 2018 (The previous report was published in November 2017; the next report will be published in the autumn of 2019).

* The 2018 digest version (PDF / Booklet) was published in November 2018.

Approach to Reporting Information

Mazda discloses information in the following formats.*

* If any content errors are found after publication, a list of errata will be posted on Mazda's official website.



* Available on our website at <http://www.mazda.com/en/csr/report/download/>